

the **POWER** *of* **COMMUNITY**



2022/23 ANNUAL REPORT

OUR MISSION

JFSC enriches lives and strengthens communities by providing social services to individuals and families across their life spans, based on the values of compassion, social justice and improving the world.

OUR VISION

Enriching lives and strengthening communities.

OUR GUIDING PRINCIPLES

We treat each individual with **dignity and respect**.

We are **inclusive and accessible** to people of all faiths and cultures.

We value **participation and collaboration** to achieve the best results.

We are **accountable** to our clients and stakeholders.

We **empower** individuals and families by promoting self-sufficiency.

We **respond** to new ideas and emerging needs.

OUR PRIORITIES

Service Excellence

We provide our clients with top quality programs and services and strive for superior client satisfaction.

Organizational Sustainability

We work towards a long-term sustainable future by growing our financial resources, building our donor support base and enhancing staff and volunteer satisfaction.

Organizational Presence

We increase the visibility of the Agency, our programs and services, and expand our target audiences.

Strategic Collaboration

We continue to identify and cultivate trusted relationships and collaborations to optimize outcomes for clients and communities.

“ You, and everyone at JFSC, have truly been my guardian angels. It’s because of your work that I still feel a strong connection to my culture. ”

Nathan, client

the POWER of COMMUNITY

Community unites, connects, and supports us.

As social beings, we have an innate need to connect with, and feel valued by, others. When we are part of a community – our neighborhoods, hobby groups, places of worship – we are more likely to have higher self-esteem, greater life satisfaction, better coping skills, and a stronger sense of purpose.

At JFSC, our vision is “Enriching Lives and Strengthening Communities”. We strongly believe that connecting people to their communities

builds self-sufficiency through enhanced social connections, access to meaningful activities and hobbies, and the ability to navigate community resources and services.

We are grateful for the power within the JFSC community - our clients, volunteers, staff, funders, donors, and partners. We are on a remarkable journey, working together to improve our world through the values of compassion and social justice.

“ Alone we can do so little, together we can do so much. ”

Helen Keller



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JFSC is a non-denominational, accredited, social service agency.

A MESSAGE FROM KRISTEN JOFFE, BOARD CHAIR, AND ROXANNE DROPPO, EXECUTIVE DIRECTOR

As we reflect on the past year, The Power of Community is a most appropriate theme for our Annual Report. Demand for our programs and services increased by **65.9%**, as Calgarians faced pandemic recovery challenges, an unprecedented housing crisis, and skyrocketing inflation rates. The need for connection, sense of purpose and meaning was an overarching theme for the people we worked with. We stayed true to our mission of *Enriching Lives and Strengthening Communities*, collaborating with our partners, to help Calgarians in need.

In this post pandemic year, we witnessed a greater strain on mental health, as people reached the limits of their resilience. This, combined with financial pressures, has pushed some clients who were previously getting by, to needing assistance. For many, returning to "normal" is not simple.

We continue to receive high ratings for our ability to respond to client needs, delivering services with dignity, in a timely manner. CARF renewed our three-year accreditation, highlighting our client-centric approach and strong processes. Staff engagement and focus on safety remains high, we strengthened and expanded partner relationships, programs, and our client base. We were recognized for service excellence through our success in grant applications and award recognition.

We recognize that our ability to make an impact in our communities would not be possible without our donors, funders, volunteers, staff and supporters. We are grateful for your continued support. On behalf of the Board, the staff, and our clients, thank you for your generosity and commitment.



I am inspired by the dedication and skill with which our Executive Director, Roxanne Droppo, and her staff team,

as they continue adapting to the changing needs of our community, ensuring the agency provides high quality service.

The Board integrated three new members over the past year and developed several new policies to help guide thoughtful and consistent future decision making. The Board contributed time and expertise to; annual fundraising events, volunteer, and donor recognition initiatives, building connection and collaboration with other agencies within the Jewish community as well as the greater community. We benefit from many members with specialized areas of expertise and have been able to support Roxanne and the organization on decision making, recruitment for key staff positions, strategic planning and forecasting.

It been my privilege to serve as Board Chair for JFSC, and as I conclude my term, I am proud of the work the Board has done to provide support and dependable governance to JFSC. I know that there is a great depth of knowledge within our continuing members and that incoming members bring enthusiasm and strong skill sets.

Kristen Joffe
Board Chair



This past year was busy and challenging, with unprecedented growth in demand to meet emerging needs. Our food support alone increased by 308%.

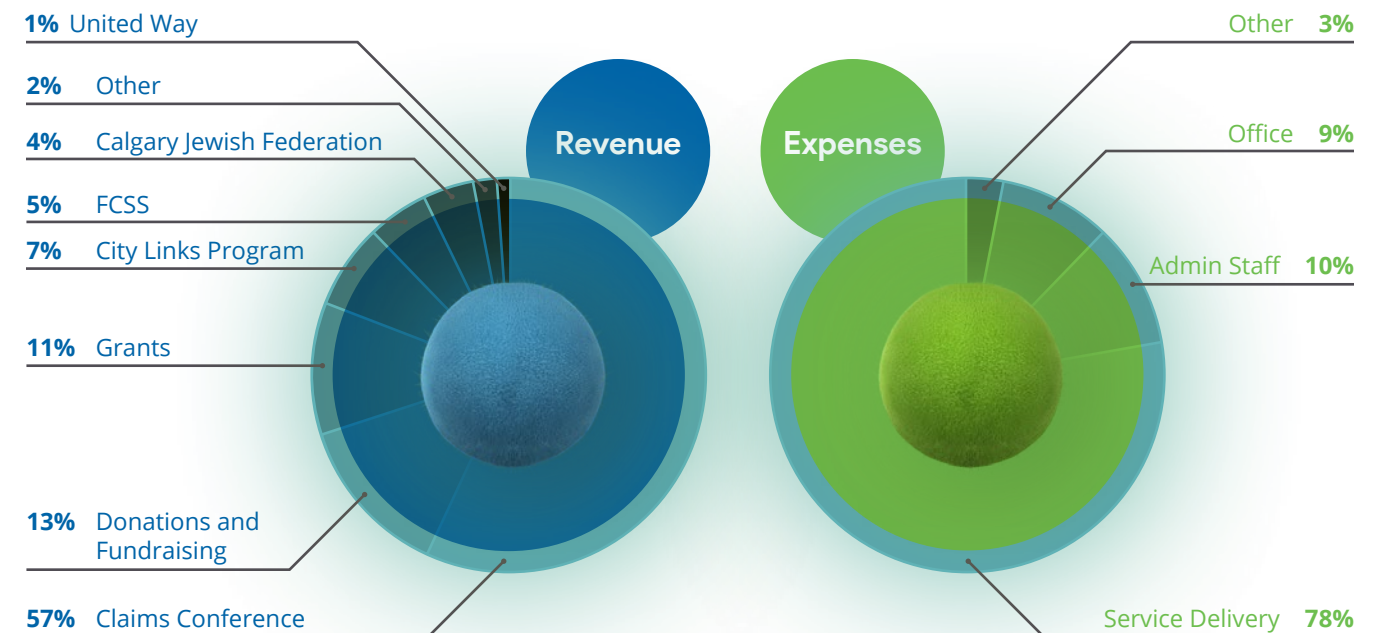
We provided services to 1,883 individuals, children and families through food hampers, mental health counselling and outreach services, memory care, caregiver support, in home support, case management, family enrichment, system navigation, aging in place supports and spiritual guidance from our Jewish Community Chaplain.

The Power of Community was impressive, with far reaching impacts. Staff, volunteers, donors, stakeholders, JFSC Board of Directors and community members all stepped up to ensure we could meet the increased demand for food, that children went to school with proper clothing and school supplies, seniors were able to remain living in their homes, caregivers had access to respite to re-energize, and that mental health resources were readily available to anyone who needed it.

Roxanne Droppo
MA, RSW
Executive Director



FINANCIALS (Year ending March 31, 2023)



ABOUT US

2022/23 BOARD OF DIRECTORS

- Paul Chisholm
- Sean Christopher
- Sonia Taylor Crichton
- Chandra Ingram
- Kristen Joffe (Board Chair)
- William Katz
- Denis Levandovsky (Vice Chair)
- Eric Mah
- Monique Minvielle
- June Mo
- Zakeana Reid
- Victor Sandhawalia (Treasurer)
- Beverly Silverstone (Secretary)
- Lisa Yellin

HONORARY/LIFE BOARD MEMBERS

- Dr. A.B. Blumes z'l
- Dr. Morris Carnat z'l
- Ruth Carnat z'l
- Dr. Martha Cohen z'l
- Dr. Judy Curry
- Lily Faider z'l
- Steve Kaganov
- Dr. David Lander z'l
- Judge Bernard Laven QC z'l
- Dr. Raechelle Paperny
- Edythe Pearlman z'l
- David Rachmel
- Dr. A.I. Shumiatcher QC z'l
- Dr. Tanya Sklar z'l
- Rosslyn Steinberg



JFSC TEAM

Our dedicated, caring, multicultural team is committed to providing our clients with assistance, connection and hope. We are an active member of the Calgary social service community.

EXECUTIVE DIRECTOR

Roxanne Droppo

OUR IMPACT: 2022/23

ENRICHING LIVES, STRENGTHENING COMMUNITIES

Over the past year, we witnessed a critical increase in need across our communities.

Calgary experienced the highest annual inflation rate since 1982, creating widespread effects, from food insecurity to mental health and financial challenges. The war in Ukraine also resulted in increased resettlement needs.

Through our commitment to address community needs, and with the support of our donors, funders, and partners, we made a tangible and positive impact in our community.

Here to Tell Exhibit

JFSC's Claims Conference Team and clients participated in the *Here to Tell: Faces of Holocaust Survivors*, a commemorative and educational photography exhibit presented by Calgary Jewish Federation's Holocaust and Human Rights: Remembrance and Education.

Canadian Association on Gerontology Presentation

Samantha, Memory Care Program Lead, and Sharon, U of C Nursing Student and JFSC volunteer, presented a poster outlining JFSC's unique community-based approach to address dementia care, at the 51st Annual Scientific and Educational Meeting, Canadian Association on Gerontology.

Café Europa

This year's 'Café Europa' party was the first social gathering for seniors in the last two years, at least for my mom. Everybody was friendly, smiling, and enjoying.

The event left the feeling of joy, hope and calmness. Thank you and JFSC for organizing such a nice party for seniors who feel very isolated in their old age, especially with the pandemic...

- Fred L

Queen's Platinum Jubilee Medal

Roxanne Droppo received the Queen's Platinum Jubilee Medal, December 2022, in recognition of her significant contributions to the Province of Alberta.

Bhayana Awards

Presented to those who dedicate themselves to improving our communities.

JFSC, as a partner of The Way In Network, was recognized for the value and efforts of non-profit staff in Alberta.

97% of clients agree/strongly agree that they are treated with dignity and respect

154 PARTICIPANTS
Cafe Europa, October 2022

Josie came to JFSC for basic needs support

after she lost her job due to Covid downsizing. One month prior, she was married, parenting two teenagers, owned her home, had savings for emergencies and a close network of extended family and friends.

Life changed on September 5, 2022. Laid off from her job, she expected severance pay, but instead received an overdraft charge from her bank. She discovered that her account

was overdrawn, savings were gone, mortgage was in arrears, and her only credit card was maxed out. Josie discovered her husband was on-line gambling, they were in financial trouble, and their marriage was in shambles. Her bank advisor recommended she contact JFSC for basic needs support to get her through.

At JFSC, Josie learned about the other services available to her. She attended financial coaching sessions and requested parenting resources to help her work with her boys to help them through the transition of moving out

of their home. She was also referred to JFSC's Mental Health Support Line, the therapist supported her family while in crisis and addressed their marital issues.

Eight months later, Josie checked in with JFSC's Aftercare support, and reported that she is back working full time, they downsized and sold their home, are continuing in family and marital therapy, and she is hopeful for the future. Josie identified through her client satisfaction survey that without JFSC and the agency's community, she believes her family would not have recovered from their crisis. JFSC was her lifeline.

"I've learned that you can deal with adversity and still find happiness and peace."

Kathy T, caregiver group participant

308% INCREASE in basic needs support

65.9% INCREASE in demand/need for JFSC programs and services

74% of Seniors Mental Health & Addictions clients showed an improvement in their mental health

86,343 Home Support hours

82% of Family Enrichment clients showed improvement in education and learning, employment, financial, physical health, housing and social connection

100% of Caring Together Support Group participants strongly agree/agree that "participating in the Group has helped to strengthen my coping strategies."

76% of Older Adults showed an improvement in social connection and overall wellbeing

74% of Aging in Community Support clients report they have not been re-admitted to hospital since accessing the Program

74% of Memory Care clients showed an improvement in their meaningful activity, level of independence and social connection

"I now have hope that I will be able to keep my house, I didn't think that was going to be possible."

John L, client

*based on pre and post client self-assessments 2022/23

BASIC NEEDS SUPPORTS



308% INCREASE
in food support

7.2%
annual inflation rate
(Calgary) 2022

9.6%
Year-over-year monthly inflation rate peaked in June 2022

In response to the war in Ukraine, we welcomed 67 displaced families, mostly women and children, facing a range of complex challenges from financial insecurities to accessing affordable housing and employment. With our assistance, they launched their new lives, with connections to their communities.

Our Wynne Thal Pantry provides perishable and non-perishable food items, personal hygiene products, and even pet packages.

We thank our generous donors and supporters who make it possible for us to provide the critical services and resources that so many families in our community rely on.

Access to food and basic needs are critical issues in our communities. We work one-on-one with clients, assisting with food security, navigating affordable housing options and access to community supports.

Requests for assistance this past year were near an all-time high, as Calgarians faced soaring food prices, increased costs of living, lack of affordable housing and a slow post pandemic economic recovery.

"I'm hungry".

Two simple words that pack a powerful punch. They're a stark reminder that for some, getting enough to eat is a daily struggle.

ENRICHING FAMILIES

82%
of Family Enrichment clients showed improvement in education and learning, employment, financial, physical health, housing and social connection

As we travel through life, we all hit bumps in the road.



Our Family Enrichment Program works with individuals and families to help strengthen and promote healthy environments, recognizing that strong families build strong communities.

This past year, our clients faced a lack of affordable and stable housing, mental health and addiction issues, financial and employment instability, food insecurity, domestic violence and youth mental health and behavioral concerns.

Two new parenting tools were introduced: Ages & Stages Questionnaires® (ASQ®) and The Circle of Security Parenting™. We delivered presentations and worked on building connections to increase awareness of issues facing families, and the help available to them. "Managing Feelings of Anxiety" a five-week program was developed and delivered to students at the Calgary Jewish Academy.

Shalom Bayit, "peace in the home" provides guidance, resources, navigation and community connections for clients dealing with domestic violence, in a safe, caring atmosphere.



"Body Maps" activity at JFSC's "Managing Feelings of Anxiety" youth group delivered at Calgary Jewish Academy

“ Can I tell you something? It's about my anxiety this week. I had to do a school presentation and I was beginning to doubt myself. I was getting really sweaty, feeling anxious, and losing my breath. I used the deep breathing technique we talked about, and it helped me get through it. I had to present the next day too, and I didn't get as nervous. I was proud of myself. ”

Charlie, age 12

MENTAL HEALTH AND WELLNESS

Lifelong health includes both physical and mental wellness.

Mental wellness helps us foster good relationships, cope with life stressors, identify and pursue our goals, and connect with our communities.

We help people navigate life stressors and connect back to their communities and natural support systems, promoting resilience and a sense of belonging.



181
Mental Health Support Line clients

56
hours of youth mental health support

“ We were all struggling to cope with our loss in a different way. Rabbi Ilana helped us through our individual struggles, bringing compassion, caring and a deep understanding of our needs. She got us through the most difficult time in our lives... ”

The 'C' Family



104
SMHART clients

SENIORS MENTAL HEALTH AND ADDICTIONS RESPONSE TEAM (SMHART)

Life's challenges can take a toll on our mental health, especially for older adults. Loss, grief, and sorrow can accumulate over time, leading to depression, anxiety and addiction. Our Team provides in-home support for older adults (55+).

We work with community resources and supports to coordinate client care - including the AHS Geriatric Mental Health Unit, Family Physicians, Psychiatrists, Psychologists, Home Care, Unison at Kerby Centre, The Way In Network, Senior Connect, carya, and the Elder Abuse Response Team.

MENTAL HEALTH SUPPORT LINE 403-287-3511 (Intake Line)

Our Mental Health Support Line is an accessible resource for anyone struggling with their mental health. Our registered psychologist provides confidential, short-term therapy.

CAREGIVER COUNSELLING SERVICES

Being a caregiver can be challenging and lonely. We work one on one with unpaid caregivers of seniors to develop coping strategies, identify strengths, navigate resources, explore care options, and promote healing, resiliency and self-empowerment.

SHEILA GUREVITCH YOUTH MENTAL HEALTH

As part of our work to enrich families and strengthen communities, our Sheila Gurevitch Mental Health Youth Groups address challenges facing today's youth.

JEWISH COMMUNITY CHAPLAIN SERVICES

The Chaplain provides multi-faith comfort and grief support in addition to visiting people in long term care facilities, hospitals, and hospice.

201
hours of Community Chaplain support



SUPPORTING SENIORS AND OLDER ADULTS



- Aging in Community Supports
- Memory Care Program
- Seniors Mental Health and Addictions Response Team
- Mental Health Support Line
- Post War Holocaust Survivor Services (Claims Conference)
- Private Home Support Services
- Basic Needs Support
- Older Adult Supports: The Way In Network
- Caregiver Support Programs
- Friendly Visitor Program
- Safta's Kitchen Program
- After Care Support
- City Links Seniors Housekeeping Services

99 older adults accessed the Aging in Community Supports program

This past year, client concerns included food insecurity, risk of homelessness, and the increased cost of living.

A part time Diversity position was introduced to build referral pathways between the health care system and community services. We participated in the technology-based Dig-IT Program, Project Warmth, Care Connect for food hamper delivery, and a free Tax Clinic at the Kerby Centre.

We are a proud member of The Way In Network (a collaboration with carya, Calgary Seniors' Resource Society, Calgary Chinese Elderly Citizens' Association), supporting older adults in the City of Calgary.

AGING IN COMMUNITY SUPPORTS

This initiative supports seniors leaving hospital and continues to build collaboration between the health care system and community resources. This program is designed to build community connections to support healthy aging in the community and enhance the quality of life for adults 55+.



Life can change in the blink of an eye.

Hit by a drunk driver, 'Jarod' was left medically unable to work. Family finances were drained, and he needed financial and emotional support. Jarod was slightly too young to qualify for his retirement pension and struggled to advocate for himself because of his brain injury.

Referred to JFSC through The Way In Network, Jarod connected with Natalie, a JFSC Caseworker. Natalie helped him apply for a Federal pension program designed for people unable to work because of severe and prolonged impairments. He was rejected because of an error through his doctor's office, and Jarod lost hope.

Natalie became Jarod's advocate, providing emotional support, and she encouraged him to appeal the decision. She monitored the appeal, ensuring all documents were received. Jarod's persistence and resiliency paid off, and after almost a year of waiting, he was approved.

Jarod and his family are grateful for the monthly income. With his newfound confidence and Natalie's regular support, Jarod is working on an application for the Assured Income for the Severely Handicapped program. He is hopeful that with the support from Natalie and his medical team, he will be approved for this program as well.

More than **1 in 4** Albertans (26%) age 15+ is a caregiver

AFTER CARE SUPPORT

Our commitment to clients includes the provision of short term, solution-focused support after program discharge.

MEMORY CARE PROGRAM

Memory Care volunteers provide in-home support to individuals experiencing memory loss. Volunteers build relationships and offer individually designed activities for cognitive, physical, social, and emotional support as well as caregiver respite. This year we introduced robotic pets to our clients and presented our unique community-based approach to address Dementia Care at the Canadian Association on Gerontology Annual Scientific and Educational Meeting.

CAREGIVER SUPPORT PROGRAM

Caregiving can be a difficult and lonely journey. We assist caregivers with resource navigation, coping strategies and self-care through education, group sessions, and individual counselling. This year we launched a resource Library for Caregivers, and collaborated with community organizations to improve awareness and advocacy for caregivers.

136 caregivers accessed JFSC Caregiver Support programs

In Alberta, caregivers contribute **647 MILLION HOURS** of unpaid care every year

FRIENDLY VISITOR PROGRAM

This popular program pairs volunteers and seniors for weekly visits, providing connection and reducing isolation. In-person visiting resumed in August 2022, and will continue with a hybrid approach moving forward.

Caregivers time and contributions save the Alberta Health Care system **\$12 BILLION** every year

SUPPORTING SENIORS AND OLDER ADULTS

(CONTINUED)

76,080

Claims Conference service hours

993

home visits to Claims Conference clients

143

Claims Conference clients

10,263

hours of service through City Links



764

City Links clients across 90 Calgary communities

155

seniors and

11

volunteers participated in Safta's Kitchen

396

meals delivered

SAFTA'S KITCHEN PROGRAM

Designed to build a community for isolated seniors through cooking, sharing of recipes and friendship. This year, participants received a cookbook containing Safta's recipes.

POST WAR HOLOCAUST SURVIVOR SERVICES (CLAIMS CONFERENCE)

Calgary is home to 143 Holocaust Survivors eligible under the Claims Conference Program. Assistance with home care/support aims to improve quality of life and help participants remain independent for as long as possible.

CITY LINKS SENIORS HOUSEKEEPING SERVICES

In September 2022, JFSC became one of the primary providers for City Links Seniors Housekeeping Program. This program, in partnership with The City of Calgary and Government of Alberta, provides housekeeping services to low-income seniors eligible through the Fair Entry Program.

JFSC PARTNERSHIPS/ PARTICIPATION IN SENIORS PROGRAMS AND SERVICES

We have relationships and partnerships in multiple community outreach programs for seniors. These include Age Friendly Calgary, the Bertha Gold Jewish Seniors Residence, Calgary JCC, Calgary Missing Older Adult Resource Network, Senior Secret Service, Shawl-om Project, Calgary Neighbourhoods, Ogden House Senior Citizens Club, and H2H2H Collaboration.

Diagnosed with Alzheimer's Disease in 2019,



George's day program closed because of COVID, creating stress on his family. New to dementia and its demands on caregivers, George's family was struggling to cope, and George's health was declining.

When they reached out to JFSC, George was paired with Memory Care Volunteer, Suzanne. Sam took a while to remember Suzanne, but he now not only remembers her name, he looks forward to her weekly visits and their memory stimulating activities. George's wife uses this time to get a much-needed break.

George's family also accesses JFSC's Caregiver Support Programs, receiving emotional support, help navigating resources and learning how to advocate for him. George's wife now has her own caregiver community to share dementia care journeys, through her JFSC Caring Together Group.

George's disease is progressing, and his family can no longer handle his increasing needs. Samantha, JFSC Case Manager, supports his family as they prepare to transition him into a supportive living facility, addressing their grief and guilt and providing practical information on finding the best place for him.

Suzanne continues to visit George through this difficult transition, providing consistency for George, and sharing in the laughter and joy of their relationship.



PRIVATE HOME SUPPORT SERVICES

A bit of extra help can go a long way towards improving quality of life, particularly when mobility or accessibility is an issue.

Sometimes simple tasks like laundry or preparing nutritious meals can be a major hurdle. This program is designed to bridge the gap between public and private health care to support seniors aging in place.

Our professional staff provides short and long-term in-home support to help with physical and/or emotional limitations that impact daily living.

We cater to individual needs and work with natural supports, AHS, community resources and other service providers.

- Homemaking**
- Laundry**
- Meal preparation**
- Accompaniment to appointments**
- Medication assistance**
- Personal care**
- Caregiver respite**
- Advocacy and emotional support**

Home support services are available on a fee-for-service basis.

“ Thank you for not forgetting about me when everyone else in my life did. Because of your services, I was able to stay in my home an extra year. Much appreciated. ”

Ruth P, client



OUR VOLUNTEERS

134
active
volunteers

13
volunteer
programs

Imagine yourself as a JFSC volunteer.

You arrive at Sam's door; you're a bit nervous - you've spoken to him briefly over the phone, but you've never met. You were matched as a Friendly Visitor, and you don't know what to expect.

Sam opens the door with a big smile on his face and a look of gratitude in his eyes. At that moment you just know - this is going to be as fulfilling for you as it is for him.

Volunteering is about building stronger, more connected communities. Working together towards a common good, we make a difference in the lives of others, and we also enrich our own lives with purpose, fulfilment, and meaningful connections.



Our valued volunteers are the heart of JFSC, connecting people to our communities through a sense of belonging and companionship. Their impact is far reaching and beyond measure.

In addition to our regular programs, this year volunteers worked with the Dig-It Digital Literacy Program for Seniors, a University of Calgary Scholars Academy service project, and helped with ESL classes at the Bertha Gold Seniors Residence.



OUR DONORS

Our generous donors exemplify 'The Power of Community' through their long-term support.

Our donors have been a critical part of our journey, directly and indirectly impacting the lives of thousands of individuals since JFSC's inception in 1961. We recognize the trust you have placed in us, and the impact you make in our community. Your kindness, commitment and loyalty is greatly appreciated.

“Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has.”

Margaret Mead

We are a participating charity in Birdies for Kids presented by AltaLink, under the Shaw Charity Classic Foundation. Under this program, JFSC is eligible for a matching donation of up to 50%.



COMMUNITY COLLABORATORS, PARTNERS, AND SUPPORTERS

We work better together.

At JFSC, we are grateful for our network of valued collaborators, partners and supporters, working together to provide Calgarians with high quality social services. Together, as a community, we enrich lives and build communities.

For a complete list, go to our website at www.jfsc.org

“A community is too heavy for any one person to carry alone.”

Devarim (Deuteronomy)

OUR FUNDERS



LIFE & LEGACY® is a collaboration of the Calgary Jewish Federation and Jewish Community Foundation of Calgary, in partnership with the Harold Grinspoon Foundation.

Community support through Legacy Giving helps us work towards securing a strong and sustainable future for JFSC. We extend a heartfelt thank you to our **73 donors** as at March 31, 2023.

“By making plans to leave a legacy gift, it made me feel a little less self-involved. I care about the disadvantaged and my decision to support JFSC is my way of showing that I am willing to walk the walk.”

Danny Oppenheim, JFSC Legacy donor

2022 JFSC AWARDS AND CERTIFICATES OF APPRECIATION

Board Chair's Award

Betty Sherwood and Sam Fishman

In recognition of individual(s) who have devoted countless volunteer hours, assisting JFSC in its work.

Bernard Laven Program Development Award

Sairose Kassam

In recognition of extraordinary efforts by an individual, organization or business, to develop, enhance and support JFSC programs.

Martha Cohen Outstanding Volunteer Award

Sharon Brudnyi

A volunteer who has contributed outstanding service to JFSC over the past year.

Joe Brager Further Education Certificates

Olena Mynak

This certificate supports JFSC staff's professional development.

Rosslyn Steinberg Personal Initiative Award

Samantha Norberg

An individual who demonstrates outstanding personal initiative by creating and supporting new programs to meet the needs of JFSC vulnerable populations.

Ruth Carnat Community Service Award

Max Feldman

An individual who has exemplified outstanding personal effort, directly serving the needs of JFSC.

Volunteer of Distinction Award

Donna Crawford

This award recognizes an exceptional volunteer who embodies the spirit of volunteerism through their contributions to JFSC.

Anna Steinberg Outstanding Immigrant Award

Marina Korostensky

An immigrant who has demonstrated outstanding achievement in resettlement and integration and is currently contributing back to the community.

Certificates of Appreciation

Navah Samra/ Ron Richard/ Nikki MacPherson

These certificates recognize exceptional volunteer contributions to JFSC.

the **POWER** *of* **COMMUNITY**



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Enriching Lives and Strengthening Communities since 1961

At JFSC we welcome people of all ages, faiths, and cultures. We are a non-profit, accredited social service agency, our inclusive and accessible programs and social services are based on the values of compassion, social justice and improving the world.

A downloadable PDF is available at www.jfsc.org

Charitable Registration Number 118974252-RR-0001

